

# DAYTONA COLLEGE STATE AGENCIES



## State Agencies

If a student's complaint cannot be resolved after exhausting the Institution's grievance procedure (published in the College Catalog), the student may file a complaint with the agency from the list below that corresponds to the student's place of residence. This list includes contact information for all 50 states and the District of Columbia and should not be construed as informative of what agencies regulate the Institution or in what states the Institution is licensed or required to be licensed. States, through the relevant agencies or Attorney Generals Offices, will accept complaints regardless of whether the Institution is required to be licensed in that state.

PLEASE NOTE: DAYTONA COLLEGE DOES NOT ENROLL RESIDENTS FROM ALL STATES. PLEASE CHECK WITH THE ADMISSIONS DEPARTMENT.

At the time of this publication all the web links and information were current.

### ALABAMA

Alabama Commission on Higher Education  
P.O. Box 302000  
Montgomery, AL 36130-2000  
<https://www.accs.cc/index.cfm/school-licensure/complaints/>

### ALASKA

Alaska Commission on Postsecondary Education  
P.O. Box 110505  
Juneau, AK 99811-0505  
customer.service@alaska.gov

<http://akadvantage.alaska.gov/>

Alaska Office of Attorney General  
Consumer Protection Unit  
1031 West Fourth Avenue, Suite 200  
Anchorage, AK 99501

[http://www.law.state.ak.us/pdf/consumer/FORM\\_complaint.pdf](http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf)

### ARIZONA

Arizona State Board for Private Postsecondary Education  
1400 West Washington Street, Room 260  
Phoenix, AZ 85007

<https://ppse.az.gov/>

### ARKANSAS

Arkansas Higher Education Coordinating Board  
Arkansas Department of Higher Education  
114 East Capitol Ave  
Little Rock, AR 72201  
ADHE\_Info@adhe.edu

Arkansas State Board of Private Career Education  
501 Woodlane, Suite 312S

Little Rock, AR 72201

<http://sbpce.arkansas.gov/students/Pages/complaintProcess.aspx>

## CALIFORNIA

California Bureau of Private Postsecondary Education

P.O. Box 980818

West Sacramento, CA 95798-0818

<http://www.bppe.ca.gov/>

[http://www.bppe.ca.gov/forms\\_pubs/complaint.pdf](http://www.bppe.ca.gov/forms_pubs/complaint.pdf)

## COLORADO

Colorado Department of Higher Education

1560 Broadway, Suite 1600

Denver, CO 80202

<http://highered.colorado.gov/Academics/Complaints/>

## CONNECTICUT

Board of Regents for Higher Education (formerly Connecticut Department of Higher Education)

61 Woodland Street

Hartford, CT 06105-2326

<http://www.ctdhe.org>

Connecticut Department of Consumer Protection

165 Capitol Avenue, Room 110

Hartford, CT 06106

[trade.practices@ct.gov](mailto:trade.practices@ct.gov)

[http://www.ct.gov/dcp/lib/dcp/Consumer\\_Statement\\_CPFR-2.pdf](http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CPFR-2.pdf)

Consumer Complaint Hotline: (800) 842-2649

## DELAWARE

Delaware Higher Education Office

Carvel State Office Building, 5th Floor

820 North French Street

Wilmington, DE 19801-3509

[dheo@doe.k12.de.us](mailto:dheo@doe.k12.de.us)

Delaware Attorney General

Consumer Protection Wilmington:

820 North French Street, 5th floor

Wilmington, DE 19801

<http://www.attorneygeneral.delaware.gov/fraud/cpu/complaint.shtml>

## DISTRICT OF COLUMBIA

District of Columbia Office of the State Superintendent of Education

Education Licensure Commission

810 First Street, NE, 9th Floor

Washington, DC 20002

## FLORIDA

Florida Commission on Independent Education

325 West Gaines Street, Suite 1414  
Tallahassee, FL 32399-0400  
commissioner@fldoe.org

<http://www.fldoe.org/policy/cie/file-a-complaint.shtml>

GEORGIA  
Georgia Nonpublic Postsecondary Education Commission  
2082 East Exchange Place #220  
Tucker, GA 30084-5334

<http://gnpec.org/>

HAWAII  
Hawaii State Board of Education  
P.O. Box 2360  
Honolulu, HI 96804  
ocp@dcca.hawaii.gov

<http://www.hawaiipublicschools.org/ConnectWithUs/Organization/BoardOfEducation/Pages/home.aspx>

IDAHO  
Idaho State Board of Education  
Attn: State Coordinator for Private Colleges and Proprietary Schools  
650 West State Street, Room 307  
P.O. Box 83720  
Boise, ID 83720-0037

[http://www.boardofed.idaho.gov/priv\\_col\\_univ/student\\_complaint.asp](http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp)

ILLINOIS  
Illinois Board of Higher Education  
431 East Adams, 2nd Floor  
Springfield, IL 62701-1404

<http://www.ibhe.state.il.us/consumerInfo/complaint.htm>

Institutional Complaint Hotline: (217) 557-7359

Illinois State Board of Education  
100 North 1st Street  
Springfield, IL 62777

<http://webprod1.isbe.net/contactisbe/>

Illinois Attorney General  
Consumer Fraud Bureau  
500 South Second Street  
Springfield, IL 62706

<http://www.illinoisattorneygeneral.gov/consumers/conscomp.pdf>

Consumer Fraud Hotline: (800) 243-0618

INDIANA  
Indiana Commission on Proprietary Education

Attn: Director of Regulatory Compliance  
302 West Washington Street, Room E201  
Indianapolis, IN 46204

<http://www.in.gov/cpe/files/sf39280-complaint.pdf>

#### IOWA

Iowa Student Aid Commission  
603 East 12th Street, 5th Floor  
Des Moines, IA 50319  
info@iowacollegeaid.gov

<http://www.iowacollegeaid.gov/PostsecondaryRegistration/iowacodechapter261b.html>

#### KANSAS

Kansas Board of Regents  
1000 SW Jackson Street, Suite 520  
Topeka, KS 66612-1368

<http://www.kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf>

#### KENTUCKY

Kentucky Council on Postsecondary Education  
1024 Capital Center Drive #320  
Frankfort, KY 40601-7512  
sarah.levy@ky.gov

Office of the Attorney General  
Capitol Suite 118  
700 Capitol Avenue  
Frankfort, KY 40601-3449

<http://kentucky.gov/government/Pages/AgencyProfile.aspx?AgencyTitle=Kentucky%20Higher%20Education%20Assistance%20Authority>

#### LOUISIANA

Louisiana Board of Regents  
P.O. Box 3677  
Baton Rouge, LA 70821-3677

<http://www.regents.la.gov/>

#### MAINE

Maine Department of Education  
Complaint Investigator  
23 State House Station  
Augusta, ME 04333-0023  
jonathan.braff@maine.gov

Maine Attorney General  
Consumer Protection Division  
6 State House Station  
Augusta, ME 04333

[http://www.maine.gov/ag/consumer/complaints/complaint\\_form.shtml](http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml)

## MASSACHUSETTS

Massachusetts Board of Higher Education  
One Ashburton Place  
Room 1401  
Boston, MA 02108

<http://www.mass.edu/forstudents/complaints/complaintform.asp>

## MICHIGAN

Michigan Department of Labor & Economic Growth  
Office of Postsecondary Services  
Proprietary School Unit Staff  
201 North Washington Square  
Lansing, MI 48913

<http://www.michigan.gov/lara/>

## MISSISSIPPI

Mississippi Commission of Proprietary Schools and College Registration  
3825 Ridgewood Road  
Jackson, MS 39211-6453

<http://www.sbcjc.cc.ms.us/program/psDefault.aspx>

Consumer Protection Division  
Office of the Attorney General  
State of Mississippi  
P.O. Box 22947  
Jackson, MS 39225-2947  
<http://www.ago.state.ms.us/index.php/contact>

## MISSOURI

Missouri Department of Higher Education  
205 Jefferson Street  
P.O. Box 1469  
Jefferson City, MO 65102-1469  
[info@dhe.mo.gov](mailto:info@dhe.mo.gov)

<http://www.dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>

## NEBRASKA

Nebraska Coordinating Commission for Postsecondary Education  
P.O. Box 95005  
Lincoln, NE 68509-5005  
Nebraska Attorney General  
Consumer Protection Division  
2115 State Capitol  
Lincoln, NE 68509

[https://ago.nebraska.gov/forms/consumer\\_complaint](https://ago.nebraska.gov/forms/consumer_complaint)

Consumer Protection Hotline: (800) 727-6432

## NEVADA

Nevada Commission on Postsecondary Education

3663 East Sunset Road, Suite 202  
Las Vegas, NV 89120

<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

**NEW HAMPSHIRE**

New Hampshire Postsecondary Education Commission  
3 Barrell Court #300  
Concord, NH 03301-8531

Stephen Berwick  
Coordinator, Dispute Resolution, and Constituent Complaints  
(603) 271-2299  
sberwick@ed.state.nh.us

**NEW JERSEY**

New Jersey Commission on Higher Education  
P.O. Box 542  
Trenton, NJ 08625

New Jersey Department of Labor and Workforce Development  
1 John Fitch Plaza  
P.O. Box 110  
Trenton, NJ 08625-0110

[http://lwd.dol.state.nj.us/labor/forms\\_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf](http://lwd.dol.state.nj.us/labor/forms_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf)

New Jersey Division of Consumer Affairs  
124 Halsey Street  
Newark, NJ 07102

<http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml>

**NEW MEXICO**

New Mexico Higher Education Department  
2048 Galisteo  
Santa Fe, NM 87505

<http://www.hed.state.nm.us/>

**NEW YORK**

New York Office of College and University Evaluation  
New York State Education Department  
5 North Mezzanine  
Albany, NY 12234  
ocueinfo@mail.nysed.gov

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

New York Bureau of Proprietary School Supervision  
New York State Education Department  
99 Washington Avenue, Room 1613 OCP  
Albany, NY 12234  
New York State Department of State  
Division of Consumer Protection

Consumer Assistance Unit  
5 Empire State Plaza, Suite 2101  
Albany, NY 12223-1556

NORTH CAROLINA  
North Carolina Community College System Office of Proprietary Schools  
200 West Jones Street  
Raleigh, NC 27603

North Carolina Consumer Protection  
Attorney General's Office  
Mail Service Center 9001  
Raleigh, NC 27699-9001

<http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx>

NORTH DAKOTA  
North Dakota Department of Career and Technical Education  
State Capitol – 15th Floor  
600 East Boulevard Avenue, Dept. 270  
Bismarck, ND 58505-0610  
cte@nd.gov

North Dakota Consumer Protection Division  
Office of Attorney General  
Gateway Professional Center  
1050 East Interstate Avenue, Suite 200  
Bismarck, ND 58503-5574

<http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf>

OHIO  
Ohio State Board of Career Colleges and Schools  
35 East Gay Street, Suite 403  
Columbus, OH 43215-3138

<http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&tabid=68>

OKLAHOMA  
Oklahoma State Regents for Higher Education  
655 Research Parkway, Suite 200  
Oklahoma City, OK 73104  
Oklahoma State Board of Private Vocational Schools  
3700 Classen Boulevard, Suite 250  
Oklahoma City, OK 73118-2864

Oklahoma Office of the Attorney General  
Consumer Protection Unit  
Attn: Investigative Analyst  
313 NE 21st Street  
Oklahoma City, OK 73105

<http://www.oag.state.ok.us/oagweb.nsf/ccomp.html>



## OREGON

Oregon Office of Degree Authorization  
1500 Valley River Drive, Suite 100  
Eugene, OR 97401  
Higher Education Coordinating Commission  
775 Court Street NE  
Salem OR 97301-3827  
Email: info.hecc@state.or.us

<http://www.oregon.gov/HigherEd/Pages/index.aspx>

Oregon Attorney General  
Financial Fraud/Consumer Protection Section  
1162 Court Street NE  
Salem, OR 97301-4096

<http://www.doj.state.or.us/Pages/oregonians/pubs.aspx>

## PENNSYLVANIA

Pennsylvania Department of Education  
333 Market Street  
Harrisburg, PA 17126-0333  
Office of Attorney General  
Bureau of Consumer Protection  
14th Floor, Strawberry Square  
Harrisburg, PA 17120

<http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/default.aspx#tab-1>

## RHODE ISLAND

Rhode Island Board of Governors for Higher Education  
Shepard Building  
80 Washington Street  
Providence, RI 02903

Rhode Island Department of Attorney General  
Consumer Protection Unit  
150 South Main Street  
Providence, RI 02903

<http://www.riag.ri.gov/ConsumerProtection/About.php#>

## SOUTH CAROLINA

South Carolina Commission on Higher Education  
1333 Main Street, Suite 200  
Columbia, SC 29201

[https://www.che.sc.gov/CHE\\_Docs/AcademicAffairs/License/Complaint\\_procedures\\_and\\_form.pdf](https://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf)

## SOUTH DAKOTA

South Dakota Board of Regents  
306 East Capitol Avenue, Suite 200  
Pierre, SD 57501-2545

South Dakota Office of Attorney General  
Division of Consumer Protection  
1302 East Highway 14, Suite 3  
Pierre, SD 57501-8053

<http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx>

#### TENNESSEE

Tennessee Higher Education Commission  
404 James Robertson Parkway, Suite 1900  
Nashville, TN 37243

<http://www.tn.gov/thec/topic/about-thec>

#### TEXAS

Texas Higher Education Coordinating Board  
1200 East Anderson Lane  
Austin, TX 78752  
Office of the Attorney General  
Consumer Protection Division  
P.O. Box 12548  
Austin, TX 78711-2548

<https://www.oag.state.tx.us/consumer/complaintform.pdf>

#### U.S. VIRGIN ISLANDS

Government of the U.S. Virgin Islands  
Department of Education  
Office of the Commissioner  
1834 Kongens Gade  
St. Thomas, V.I. 00802

#### UTAH

Utah Division of Consumer Protection  
160 East 300 South  
Salt Lake City, UT 84111  
consumerprotection@utah.gov

<http://consumerprotection.utah.gov/>

#### VERMONT

Vermont Department of Education  
State Board of Education  
120 State Street  
Montpelier, VT 05620-2501

<http://education.vermont.gov/student-learning/flexible-pathways/career-technical-education>

#### VIRGINIA

State Council of Higher Education  
101 North 14th St.  
James Monroe Building  
Richmond, VA 23219  
communications@schev.edu

<http://www.schev.edu/>

#### WASHINGTON

Washington Higher Education Coordinating Board  
917 Lakeridge Way  
P.O. Box 43430  
Olympia, WA 98504-3430  
dainfo@hecb.wa.gov

<http://www.wsac.wa.gov/profit-schools-study>

Washington Workforce Training and Education Coordinating Board  
128 10th Avenue SW  
P.O. Box 43105  
Olympia, WA 98504-3105  
workforce@wtb.wa.gov

[http://www.wtb.wa.gov/PCS\\_Complaints.asp](http://www.wtb.wa.gov/PCS_Complaints.asp)

Washington State Office of the Attorney General  
1125 Washington Street SE  
P.O. Box 40100  
Olympia, WA 98504-0100

<https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx?subject=Consumer%20Protection>

#### WEST VIRGINIA

West Virginia Higher Education Policy Commission  
1018 Kanawha Boulevard E., Suite 700  
Charleston, WV 25301-2800

Community and Technical College System of West Virginia  
1018 Kanawha Boulevard E., Suite 700  
Charleston, WV 25301

West Virginia Office of the Attorney General  
Consumer Protection Division  
P.O. Box 1789  
Charleston, WV 25326-1789

<http://www.wvago.gov/pdf/general-consumer-complaint-form.pdf>

#### WISCONSIN

Wisconsin Educational Approval Board  
30 West Mifflin Street, 9th Floor  
P.O. Box 8696  
Madison, WI 53708  
eabmail@eab.state.wi.us

<http://eab.state.wi.us/resources/complaint.asp>

#### WYOMING

Wyoming Department of Education  
2300 Capitol Avenue

Hathaway Building, 2nd Floor  
Cheyenne, WY 82002-0050

Attorney General's Office  
123 Capitol Building  
200 West 24th Street  
Cheyenne, WY 82002

<http://ag.wyo.gov/cpu/consumer-complaints>